



COMMUNICATION SERVICES
for the DEAF and HARD of HEARING

interpreting@csdhh.org | Voice: 336-275-8878 | Fax: 336-273-0015 | VP: 336-542-3981 | www.csdhh.org

New Customer Inquiry for Interpreting Services

CSDHH Online Interpreting Request #N200, submitted 05/23/2022 15:47:38

Requestor Info: ABC Warehouses, Inc. Alternate Name: ABC Shipping and Logistics, LLC Sam Jones, Supervisor samj@abcwinc.com 336-867-5309	Billing Contact Info: Alex Robinson, Accounts Payable Clerk alexr@abcwinc.com 336-867-5312 Note to CSDHH Staff: Send a copy of Policies to another person too? taylors@abcwinc.com
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General Request Info: Date & Time: 05/31/2022, 14:30 Duration: about 1 hour	Consumer: Jamie Doe DOB/MRN: N/A
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Request Specifics: Format of appt.: Face-to-Face, No, neither live-streamed nor recorded Location: 1234 Industrial Ave, Greensboro, NC 27405 Type of appt.: Employment (Interview, Orientation, Staff Meetings, Job Training, etc.) Description: 2nd shift crew meeting
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This document confirms the information entered into the online request form.

You will be contacted soon for further information and an update on whether or not we can fulfill your request.

Next steps: CSDHH will send a fee agreement to be completed by your business before services can be scheduled. Once all documents are in place, CSDHH staff can work with you to schedule and confirm interpreting services.

Under the Americans with Disabilities Act and Section 504 of the Rehabilitation Act

- *Equal access to communication is the responsibility of the service provider and/or employer and not the individual with the disability.*
- *The cost of the accommodations cannot be charged to the person with the disability.*

We encourage you to check into resources that may help offset these costs.

- *Healthcare providers may be eligible for reimbursement through the North Carolina Medicaid Communication Access Program.*
- *Small businesses may be eligible for a tax credit through Section 44 of the IRS Tax Code.*

Thank you for your request for interpreting services provided by CSDHH.